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Perfect.

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Blog



Small EHR Features that Make a Big Difference – Customization

Most EHR vendors will customize the EHR to some extent for the customer. But what happens later, when you need to make additional changes? Will the vendor charge you? Will you be able to do it yourself?

This is one of those often overlooked areas in the heat of the purchase. Vendors can make demos look very good but when you start actually using the system you will probably find additional changes you want to make. Some things to investigate BEFORE you buy:

- How much customization does the vendor include in their pricing – at implementation and later?
- If only the vendor can customize the system, do they charge and how?
- Do you have access to the tools to customize? Is there an extra charge for this access?
- How easy are the customization tools to use? Do they require additional training? If so, what does the training cost?

Also find out what you can customize, such as:

- Vital signs and whether they are English or Metric
- Letter templates
- 1995 vs. 1997 coding
- Letterheads
- Default exam types
- History
- Health maintenance guidelines
- Appearance of your note
- Templates – there will more on that in our next blog!

A few questions and fact-finding before you purchase the EHR will save you money and time later and help ensure that you end up with an EHR that works well for you.

C Huddle, VP Market Development

See a Demo



[CLICK HERE FOR A FREE DEMO](#)

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